Renault SGW Connection Card
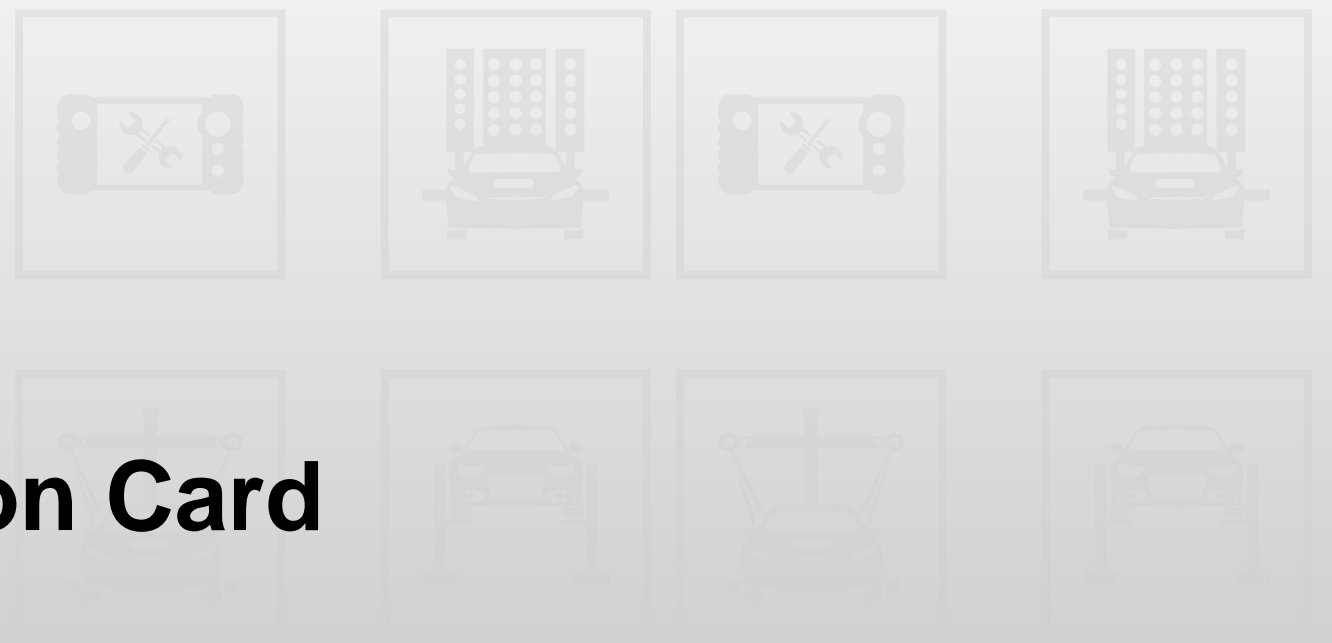
Renault SGW unlocking solution

Introduction

- LAUNCH Europe is proud to have worked with Renault to develop the Secure Gateway Unlock function.

- Unlocking the Renault Secure Gateway requires a special server connection and the customer will need to purchase the connection card to increase the number of connections in device account. Each new unlocking will consume one (1) connection.

- It will be charged only once for three (3) connections with the same VIN for 24 hours.

- Two types of connection cards are available: 20 connetions card and 50 connections card

Introduction

- 1. the dealer buys from us the 20/ 50 connections card. They do not need to fill up any form like for FCA. It will be only a "code" which can be purchased in advance, and no need to mention the SN for which will be used.LAUNCH Europe is proud to have worked with Renault to develop the Secure Gateway Unlock function.

- 2. the dealer sends the code to the customer. The customer introduces the code in the apk. He will have 20 or 50 connections, depending on the card bought. This code cannot be used for "multiple" diagnostic units, is not transmittable, but somehow linked to his device.Unlocking the Renault Secure Gateway requires a special server connection and the customer will need to purchase the connection card to increase the number of connections in device account. Each new unlocking will consume one (1) connection.

- The Renault software automatically identifies Renault model equipped with SGW and prompts the user if it needs to be unlocked. The customer simply needs to click on Unlock to unlock the security gateway.